

Capcom is building a better relationship with society by focusing on our stakeholders and making social contributions through our business

ESG Initiatives and Future Challenges

Material Issues Green : Securing and Training Human Resources Pink : Promoting Diversity Blue : Developing Healthy Relationships Purple Enhancing Corporate Governance

Future Challenges Contribution to Business/Management Initiatives Reduced CO₂ emissions by switching to LED lighting Reduced costs (used less electricity, cut Increasing energy conservation at existing buildings through renovation distribution costs) Constructed new environmentally-friendly buildings Further conserving energy in amusement facility Reduced exhaust gas and resources used via distribution operations network sharing with other companies in the industry • Reduced paper resources used through the digitization of instruction manuals Reduced resources consumed through the promotion of digital sales Relationship with Employees Increasing the percentage of women in management positions • Actively employed non-Japanese citizens • Expanded global reach through game development based on a diverse set of values Improved the ratio of women in management positions • Enhancing employment of a global workforce Acquired competent creators • Held Health and Safety Committee meetings Improved creator productivity Implemented staff training Fostered a commitment to legal compliance Implemented discretionary work system • Implemented working from home Relationship with Customers • Compliance with the CERO ratings system Improved customer satisfaction by creating stress-free environments for play Education of users, consumer groups, government • Formulated guidelines with industry groups entities, etc. • Reduced social risks posed by games Supported community building by promoting the spread of esports Monetized without high-pressure microtransactions Relationship with the Regional Community Welcomed children participating in Company Visits to our offices / held Guest Lectures at schools Expanded profit opportunities by improving company and IP name recognition Further promotion of regional revitalization using Capcom content Promoted understanding of the Capcom Developed online educational support activities approach to business Expanded revenue opportunities in step with larger percentage of populations gaining access to entertainment options following the stabilization of social environments Leveraged Capcom content in regional revitalization
efforts • Supported senior citizen community formation with video game arcade tours Donated to various support organizations • Evaluated proper corporate value on both financial and non-financial bases Increasing the number of opportunities for persons in charge of development to converse with the market Increased dialogue with shareholders Transitioned to a company with an audit and supervisory committee Avoided managerial decision-making risk through better management monitoring • The effective operation of the audit and supervisory committee system Raised the ratio of external directors Ensured the appropriateness of growth strategies by having the Board of Directors consider a range of views Board of Directors effectiveness assessments and Established the Nomination and Remuneration their utilization Committee (voluntary) Established the Information Technology Security Oversight Committee for ongoing enhancement of information security Review the composition of the Board of Directors Perpetuated the founder's business know-how • Setting developer compensation in consideration of medium- to long-term sustainable growth Please refer to "ESG Highlights" on pages 13-14 for details on the KPI for material issues